

Did You Know?

Interesting facts about Pay Tel that you may have missed...

100% EMPLOYEE OWNED	<ul style="list-style-type: none">Great team of employee-ownersFoundation of integrity over 38 years of family ownershipCommitted to positive community impactDriven by mission and faith	100 employee owners																				
PASSION FOR GIVING BACK	<ul style="list-style-type: none">10% Of Profits given to Non-Profits in Communities we ServeRise4Me™ – FREE reentry resource information websiteCommunity Projects – year-round participation by employee/owners in local charitable events, Angel Tree, food banks, disaster relief and moreEmployee/owners are given paid volunteer time to give of themselves in our communities	\$4.5 Million Donated to date																				
TABLET PROGRAM IMPACT FOCUSED	<ul style="list-style-type: none">Where most competitor tablets are revenue focused, Pay Tel sees the tablet as a way to educate and change lives.Pay Tel Tablets are Free to use by allFree self-administered Risk/Need Assessment to identify needsFree Personalized Pathway to Achieve™ of recommended courses aligned with individual needsFree access to 1,000+ premium courses designed for the incarcerated learner – new content added monthly	<ul style="list-style-type: none">90% Engagement Rate for Tablet Learners20,727 Engaged Learners with363,594 Hours of Learning in August, 2024																				
INCENTIVIZED EDUCATION	Incarcerated learners earn entertainment credits as an incentive for completion of educational/self-improvement courses	90% of Entertainment is given away for FREE																				
DELIVERING HOPE	Pay Tel connects with local churches to provide video sermons and faith-based inspirational content free of charge to tablet users via the Pathway to Faith™ application	1,200 + video sermons provided free of charge to tablet users																				
COMMITMENT TO COMPLIANCE	<ul style="list-style-type: none">BBB Accredited Business for over 35 yearsFirst to provide cost data to the FCCZERO formal regulatory complaints in 38 yearsZERO class action litigation in 38 yearsConsistent Advocate for fair rates and fees	Commitment to be part of the solution – – NOT part of the problem																				
SETTING THE FAIRNESS STANDARD	Pay Tel was the first and only vendor to expose the excessive fees charged by other IPCS vendors, leading to FCC regulation of fees. Pay Tel’s reasonable payment processing fees were used as the standard for the FCC’s Fee Caps	Estimated savings for consumers: \$500 Million Annually																				
REASONABLE RATES	<p>Pay Tel has consistently charged rates below the regulated rates for our phone services and those rates have declined over the years.</p> <p>Average Pay Tel Rate per Minute:</p> <table><tr><td>2015</td><td>\$0.236</td></tr><tr><td>2016</td><td>\$0.222</td></tr><tr><td>2017</td><td>\$0.212</td></tr><tr><td>2018</td><td>\$0.212</td></tr><tr><td>2019</td><td>\$0.201</td></tr><tr><td>2020</td><td>\$0.190</td></tr><tr><td>2021</td><td>\$0.183</td></tr><tr><td>2022</td><td>\$0.184</td></tr><tr><td>2023</td><td>\$0.181</td></tr><tr><td>2024</td><td>\$0.176</td></tr></table>	2015	\$0.236	2016	\$0.222	2017	\$0.212	2018	\$0.212	2019	\$0.201	2020	\$0.190	2021	\$0.183	2022	\$0.184	2023	\$0.181	2024	\$0.176	Current rate per minute average is just \$.17 per minute , well below the current FCC rate cap of \$.21 per minute
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