

Attachment A

Notification requirements for websites, webportals, emails and online bills

Notice of public hearings in Rulemaking 20-10-002 regarding the costs of calling from prisons and jails in California.

Dates:

Public hearing #1, April 28, 2021, at 1:30 p.m.

<http://www.adminmonitor.com/ca/cpuc/hearing/20210428/>

Toll-Free phone number: 1-800-857-1917; code: 7218384#

Spanish language Toll-Free phone number: 800-857-1917; code: 8147204#

Public hearing #2, April 29, 2021, at 6:30 p.m.

<http://www.adminmonitor.com/ca/cpuc/hearing/20210429/>

Toll-Free phone number: 1-800-857-1917; code: 7218384#

Spanish language Toll-Free phone number: 800-857-1917; code: 8147204#

Why am I receiving this notice?

The California Public Utilities Commission (CPUC) wants to hear from you. Virtual public hearings have been scheduled to hear your comments, concerns and opinions regarding the costs of calling from prisons and jails in California. Your participation by providing comments can help to inform the CPUC on these issues.

You can watch a livestream of the hearings or participate via telephone. Incarcerated persons wishing to participate in the public hearing must typically obtain advance approval to do so by providing the hearing call-in number to the facility where they reside. You can also submit comments by mail or post them on the CPUC's public comment portal at any time before May 1, 2021.

How does this process work?

This rulemaking is considering regulating rates and fees for calling from prisons or jails. The rulemaking is assigned to a CPUC Administrative Law Judge who will consider proposals and evidence presented during formal processes. The Administrative Law Judge will issue a proposed decision. Any CPUC Commissioner may sponsor an alternate decision with a different outcome. The proposed decision, and any alternate decisions, will be discussed and voted upon by the CPUC Commissioners at a public CPUC Voting Meeting.

Parties involved in the rulemaking include the Public Advocates Office. The Public Advocates Office is an independent consumer advocate within the CPUC that represents customers to help them obtain the lowest possible rates consistent with reliable and safe service levels. Find out more here: **1-415-703-1584**, email PublicAdvocatesOffice@cpuc.ca.gov or visit PublicAdvocates.cpuc.ca.gov.

Contact the CPUC:

Please visit cpuc.ca.gov/R2010002Comments to submit a public comment about this rulemaking to the CPUC. You may also mail written comments to the CPUC's Public Advisor's address below. For more information on participating in the public hearing, submitting comments, to request special assistance, or to request a non-English or Spanish language interpreter, please contact the CPUC's Public Advisor's Office at least five days prior to the hearings.

CPUC Public Advisor's Office

505 Van Ness Avenue

San Francisco, CA 94102

Phone: **1-866-849-8390** (toll-free) or **1-415-703-2074**

Email: Public.Advisor@cpuc.ca.gov

Please reference **Rulemaking R.20-10-002** in any communications you have with the CPUC regarding this matter.

(END OF ATTACHMENT A)